

RCG/CPM's Response to the Coronavirus (COVID-19) COVID RESIDENT UPDATE – May 2021



COVID RESIDENT UPDATE

Below are notices pertaining to how RCG/CPM are choosing to address the pandemic going forward. Additional information can be found online at <https://www.governor.ny.gov/>

- **Common Areas Will Open with Capacity Restrictions** – Effective May 19, 2021, property common areas and community rooms will be opened with 25% capacity. Common areas will be open to residents Monday through Friday during the specified hours of 10AM to 4PM daily and to host property sponsored events. We ask that residents and guests use hand sanitizer upon entering and exiting common areas and masks must be worn at all times. Site staff will assist by sanitizing surfaces throughout the day.
- **COVID-19 Vaccinations** – Many of our staff and residents have received the COVID-19 vaccination. We continue to encourage all eligible staff and residents to get vaccinated. Until further notice we will continue to require all site staff and residents (regardless of their vaccination status) to wear masks and follow the social distancing guidelines.
- **New York State Travel Advisory** - NYS's current travel advisory has been lifted for domestic travel for both vaccinated and non-vaccinated residents effective April 1, 2021. The DOH still recommends those who have traveled should monitor for symptoms upon return and follow social distancing/mask guidelines to ensure the safety of those near them. Those who travel internationally will still need to follow quarantine/test out procedures upon return.
- **Request to Keep Site Staff Informed** – We ask that anyone who has recently developed symptoms of or tested positive for COVID-19 quarantine for 10 days and inform the management office.
- **Work Orders and Maintenance** – If you have been exposed to COVID-19 or are displaying symptoms of the virus, we will need to reschedule any non-emergency maintenance work orders until everyone in your household is well and have completed mandated quarantine periods. Additionally, we ask that anyone who is home during a service call please remain in another room from the technician, if possible, and wear a mask throughout the duration of the service call.
- **Cleaning and Sanitation** - Our staff is working hard to keep our buildings clean. We will continue disinfecting door handles and high traffic areas regularly. We ask that residents help us stop the spread of the virus by continuing to wear face coverings while in public locations. We also ask that residents not congregate in hallways, entryways or other common areas that do not allow for proper social distancing.

Thank you for your cooperation in keeping our community safe.

Rochester's Cornerstone Group
Cornerstone Property Managers