

# RCG/CPM's Response to the Coronavirus (COVID-19) YELLOW ZONE UPDATE – November 2020



Cornerstone Property Managers will continue to follow state mandated reopening guidelines over the coming weeks. This order references the most recent COVID Alert, which can be found online at: <https://coronavirus.health.ny.gov/home>

## Yellow Precautionary Zone Update

Effective November 9, 2020, Governor Cuomo changed the Coronavirus response status in many counties in Western New York to Yellow. Due to the recent increase in COVID-19 cases, we feel it is important to remain vigilant during this time. Please see the updates below for information regarding how these changes impact our communities.

- **Common Areas Will Continue to Remain Closed at This Time** - We have made the decision to continue operating with limited interaction and closed common areas. Please wear a mask to all scheduled meetings with site staff. We feel that continued social distancing, wearing masks, and limiting group events are our best defense against COVID-19.
- **Request to Keep Site Staff Informed** – We ask that anyone who has recently developed symptoms of or tested positive for COVID-19 quarantine for 14 days and inform the management office.
- **Work Orders and Maintenance** – If you have been exposed to COVID-19 or are displaying symptoms of the virus, we will need to reschedule any non-emergency maintenance work orders until everyone in your household is well and have completed mandated quarantine periods. Additionally, we ask that anyone who is home during a service call please remain in another room from the technician, if possible, and wear a mask throughout the duration of the service call.
- **Cleaning and Sanitation** - Our staff is working hard to keep our buildings clean. We will continue disinfecting door handles and high traffic areas regularly. We ask that residents help us stop the spread of the virus by continuing to wear face coverings while in public locations. We also ask that residents not congregate in hallways, entryways or other common areas that do not allow for proper social distancing.

Thank you for your cooperation in keeping our community safe.

Rochester's Cornerstone Group  
Cornerstone Property Managers